

IB: Quality First For Crystal Pool

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The Italian Ship Management Company, Crystal Pool (part of the Rimorchiatori Riuniti Group) opted for InfoSHIP Quality to improve the excellence of its services, professionally and competitively, aimed at reaching the result of zero incidents and no pollution.

The InfoSHIP solution will be installed across the entire Crystal Pool's fleet, working in close coordination, with the head-office team, based in Genoa, to establish a "safety culture" at corporate level.

Thanks to the InfoSHIP Quality Management solution, Crystal Pool could satisfy all the basic functional requirements set by the ISM Code to ensure the safety of every ship and the marine environment.

The solution aims to digitalize and standardize procedures and guidelines to act in an emergency and to report accidents or any other form of non-conformities, according to the type of vessel and the cargo carried by the latter. The Plans and checklists form the most integral part of the implementation procedure of the ISM code on ships, and through IB's system, Crystal Pool can keep records of any document, procedure, and form and fix a Clear information on level of authority and lines of communication among ship crew members, and between shore and shipboard personnel.

The project's goal is to reach continual, flexible procedures that address problem areas and help identify the root cause of events, so that appropriate safety actions are more readily identified, which benefits the crew a great deal, not being overwhelmed by the burden of paperwork anymore.

IB's Quality Management Solution improves the overall planning process and ensures smooth operations, ultimately leading to customer satisfaction.

"We strive to exceed the best industry practices and standards for Health, Safety, Environment and Quality Ship Management and all our onshore and sea staff are continuously assessed and trained through relevant courses and seminars to improve awareness on such topics" stated Crystal Pool.